

WARRANTY DETAILS

LAMINATED PRODUCTS

LIMITED WARRANTY. From the date the mat is shipped to the buyer the specified warranty period, Wearwell, Inc. warrants only that the mat will be free from defects in material and workmanship. (SMART® 1 year, Flex-Link™ 3 years, SpongeCote® 4 years)

There are no other warranties except for the Limited Warranty.

The Limited Warranty is not transferable in any manner and extends only to the original buyer of the mat product or to the buyer who purchases the mat product directly from the authorized distributor.

The Limited Warranty does not cover normal wear and tear, or damages to the product resulting from shipment or from abuse or misuse.

If there is a defect in the material or workmanship, Wearwell, Inc. will do one of the following to rectify the situation -

- repair of the nonconforming product;
- replace the nonconforming product with the same or substantially similar product; or
- iii. reimburse the buyer for the pro-rated purchase price of the nonconforming product.

We do not warranty our products against wear because there are cases where abuse does occur. However, we warranty Wearwell® mats for one, three and four years based on the sponge type because we expect them to last longer than that under normal conditions of usage. These mats are for use in dry areas and we do not recommend them for rolling chairs, cart or vehicle traffic. Therefore, if these mats were used in wet areas or exposed to caustic, or if wheeled equipment were consistently rolled across them, then the warranty would be void.